



# HOTELS

## OVERSEAS HOLIDAY HOTELS

**Parrot Cay by COMO** in the Turks & Caicos not only won the award for best hotel in **THE AMERICAS & CARIBBEAN** but scored so highly it made the number-one spot in our 'best of the best' Top 100. You raved about absolutely everything, but decided to single out its beachfront location and relaxed atmosphere for special mention. Elsewhere in the Caribbean, you displayed a robust appetite for the food at **Eden Rock** on St Barth's and think the open-sided rooms at **Anse Chastanet**, St Lucia deserve top billing. Of all the hotels in **EUROPE, TURKEY & RUSSIA**, there is nowhere you would rather be on holiday than **Le Bristol Paris**. You are bowled over by its restaurants (and who wouldn't, with four Michelin stars between them?) and updated classic atmosphere. But it was over to Italy for the hotel with the best location, with virtually identical scores for **Grand Hotel a Villa Feltrinelli** on sparkling Lake Garda and **Hotel Splendido** overlooking Portofino. Your favourite place to stay in **THE MIDDLE EAST, AFRICA & THE INDIAN OCEAN** is **Soneva Fushi** in the Maldives, which you believe cannot be bettered for both service and design. The stupendous villas on **North Island** earned the Seychelles property the top slot for rooms, and last year's winner, **Singita Grumeti**, got superlative marks for its awesome Serengeti location. In **ASIA & INDIA**, Thailand's delightful **Four Seasons Resort Chiang Mai** scored



consistently well in all areas, but shot to number one thanks to a double first for service and location. In India, the restored **Taj Falaknuma Palace** in Hyderabad was commended for its majestic atmosphere and **Amankila** in Bali for its timeless design,

while the seven excellent restaurants at the **Mandarin Oriental Bangkok** gave the hotel top marks for food. Over in **AUSTRALASIA & THE SOUTH PACIFIC**, **Huka Lodge** in New Zealand, no stranger to these awards, just keeps hitting the mark: this

time it won for its elegant rooms and farm-fresh food. In Australia the relatively new **Southern Ocean Lodge** was singled out for innovative design, and you thought the lagoon-side location of **Four Seasons Resort Bora Bora** was absolute perfection.

### THE AMERICAS & CARIBBEAN

- 1 **Parrot Cay by COMO, Turks & Caicos Islands** 96.16
- 2 **Eden Rock, St Barth's** 95.05
- 3 **The London West Hollywood, Los Angeles** 93.65
- 4 **Banyan Tree Mayakoba, Mexico** 92.44
- 5 **Post Ranch Inn, Big Sur, California** 91.10
- 6 **Anse Chastanet Resort, St Lucia** 90.01
- 7 **The Beverly Hills Hotel & Bungalows, Los Angeles** 88.97
- 8 **The Fairmont Chateau Lake Louise, Canada** 88.23
- 9 **Hotel Saint-Barth Isle de France, St Barth's** 87.01
- 10 **Hotel Bel-Air, Los Angeles** 85.94
- 11 **Sandy Lane, Barbados** 85.01
- 12 **Beverly Wilshire, Beverly Hills (A Four Seasons Hotel), Los Angeles** 84.57
- 13 **One&Only Ocean Club, Bahamas** 83.97
- 14 **Soho Grand Hotel, New York** 81.70
- 15 **The Plaza, New York** 80.86
- 16 **Amangani, Jackson Hole, Wyoming** 78.61
- 17 **Hotel Monasterio, Cusco, Peru** 77.79
- 18 **Sugar Beach, A Viceroy Resort, St Lucia** 77.27
- 19 **The Algonquin Hotel, New York** 75.69
- 20 **Viceroy Anguilla** 74.90

**What are all these numbers?** They are an index of satisfaction, scored out of a maximum of 100. In our Readers' Travel Awards 2013 questionnaire (with the April 2013 issue and at [www.cntraveller.com](http://www.cntraveller.com)), you were asked to choose the best that the travel world has to offer – from hotels and spas to airlines and airports. You were then asked to rate your choices according to various criteria, such as service, culture and value for money. From your responses, we calculated the average mark on each criterion, and used this to provide the overall satisfaction percentage figure that you see on these pages and in The World's Top 100 on page 52.