

L'ALBERETA COVID-19 POLICY

The time is right to start again. To catch up on lost time. Its time to reopen our House in Franciacorta!

We're ready to start again. With more attention that before. Respecting all the regulations to guarantee your safety. The rooms and furnishings are constantly sanitized. Each of our employees has taken a serological test and are equipped with the necessary PPI. A specific security protocol has been studied for each area of the hotel. The cleaning procedures have been implemented with hydrogen peroxide-based detergents. The air is also sanitized the innovative Bioxigen system installed in the air conditioning system.

To the concept of 'social distancing' we wanted to add 'natural'. Because the open spaces all around the area are the true luxury of this house. The swimming pool is open air, since the indoor one is under renovation.

We don't have the sea, but a green beach! Above the vineyards our "Lido La Tesa".

Our kindness, attention to detail, an up-to-date service: nothing has changed. Our greatest wish that comes true: you here, as our guest, again. Thank you!

What we ask from you;

Temperature Check; your temperature will be checked when you arrive in the case of a temperature above 37.5 ° C, access will not be allowed and the envisaged risk management measures will be in operation

Before access, hand sanitation is required. The sanitizing gel is made available in several points of the Resort.

In common areas it is mandatory to respect the interpersonal distances of at least 1 meter (except for family members or people sharing a room).

The use of a facemask for all guests in all areas of the hotel is required .

The use of lifts is allowed with the obligation to wear a mask, contemporary use is allowed only to members of the same family, cohabitants and people who occupy the same room.

All suitcases and all communications that are delivered to the room will be handled with gloves.

Breakfast service active from 07:00 to 10:30, upon reservation of entry.

SPA:

Temperature Check; your temperature will be checked when you arrive in the case of a temperature above 37.5 ° C, access will not be allowed and the envisaged risk management measures will be applied

The promiscuous use of lockers is not allowed

Access to the gym will be limited to help guarantee social distancing requirements.

Guests must store all clothing and personal items in a bag.

So no more than 10 people are allowed to use the swimming pool at any given moment.

- For the solarium, relaxation and green areas, 10 m² per station and a distance between one station and another of 2.5 m are insured

Before entering the swimming pool, it is mandatory to have a thorough shower and use the swimming cap.

Access to the wellness center takes place only upon reservation, interpersonal distancing of at least 1 meter indoors and use of the mask is required.

Access to hot and humid environments is forbidden, therefore Turkish bath and sauna are closed. It is mandatory in all areas and common areas of the spa to wear masks

KIDS:

Access to the kids club takes place only upon booking up to a maximum of 6 children, availability of privatization for children under the age of 3, or babysitting

Temperature detection; in the case of temperatures above 37.5 ° C, access will not be allowed and the envisaged risk management measures will be applied.

Periodically, children will be asked to sanitize their hands with the help of the staff.

Obligation to use protective masks by parents / carers, and children over 6 years of age.